

Sunday December 2, 1888 9:1

WORLD

## VISITING THE DISPENSARIES.

### HELLY BLY NARROWLY ESCAPES HAVING HER TONSILS AMPUTATED.

### TREATED AS A CHARITY PATIENT IN THE THROAT, SKIN AND EAR INFIRMARY.

She Joins the Throng of Poor Invalids and Finds Out How Free Medical Aid is Dispensed—Goes Before Old Doctor Probes Her Throat and Nose and Wants to Perform an Operation—A Young Physician Tells Her Never to Wash Her Face with Soap—The Druggists' Big Profits—What She Saw and Heard.

I started out the other day to investigate some of the New York dispensaries and see for myself how the poor girls fare who are really sick and have to seek charity. Naturally I concluded before I started that only the very poor were the recipients of free medical aid, so I spent some time over my make-up. When it was completed I strolled myself that I looked as poor as any of them.

My first visit was to the Metropolitan Throat Hospital, 311 West Thirty-fourth street. As I read the words "Open the door," on a big silver plate, and was obeying the order, I heard the most heartrending cries from an inside room. I stood holding the door for a moment and heard again those dreadful cries of pain:

"Ow! Ow! Doctor! Ow!"

My heart ached at those sounds, yet I strained my ear-drums lest I should hear one.

"I won't hurt you. I won't hurt you, say good woman. Keep perfectly still one moment," came the answer, in a sharp, metallic voice. Then in lecture style, slow, with many impressive pauses, it continued: "This causes the tonsils to turn outward, and, so allows, a better view of the farnet."

"O-w!" a prolonged cry.

"Don't move; I am doing that on purpose." When resuming the discourse: "You see, in this way—"

"Ow! My! Doctor?"

"Keep still. I am only spraying your throat." A strong "whistling" sound like a stage storm, then the lecture goes on. "The object, is, to make them wear away, gradually, however, make them snort as was, formerly the practice. By this method, they come away, in white or opaque shanks. It is as well."

By this time I had come to the conclusion that some poor girl had called to have her throat attended to and had been taken into the operating room as an illustration for a lecture. Closing the curtains, I waited until quiet, and quietly, went down beside a woman who crouched one end of a long bench in the hall. The next letter read thus: "which made me feel qualms on my ability to 'make up' appropriately. A woman with a very small waist and extra large shoulders came out of the first room and looked me over,

"Do you wish to see the doctor?" she asked.

"Yes," I replied, curiously.

"Throat?"

"Yes."

"Come in here," she said, leading the way into the room she had just left. It was a small, unoccupied hall room, with long benches on one end. The front end, cut off with an iron fence, held a desk and a small apothecary shop. Over the shop was a black tablet inscribed in commemoration of John D. Jones' gift of the building in 1888. Below it sat a small box, whose plaid face bore the words: "Charity Fund for the Hospital."

"What is your name?" asked the girl behind the ringing.

THE PRELIMINARY EXAMINATION.  
"Sarah Simpson," I replied modestly, as she dipped her pen in the ink preparatory to recording my answer.

"Where were you born?"

"Hoboken."

"New York State?"

"Yes."

"Where do you live?"

"No. 110 West Twenty-fifth Street."

"Married or single?"

"Single."

"Present occupation?"

"Nothing."

"Ever been here before?"

All these questions were printed in a small book which was my "bible." Then marking "No," I gave it to me with this card, which was pasted in it.

THE PERSONAL HISTORY.

"Are you married?"

"No."

"Are you working?"

"Yes."

Hospital.

the words. "Open the door," said the doctor. I held the plate, and was obeying the order, I heard the most heartrending cries from an inside room. I stood holding the door for a moment and heard again those dreadful cries of pain:

"Ow! Ow! Doctor! Ow!"

My hands curled at those sounds, yet I strained my ear-drums lest I should miss one.

"I won't hurt you. I won't hurt you, my good woman. Keep perfectly still one moment," came the answer, in a sharp, metallic voice. Then in lecture style, slow, with many expressive pauses, it continued: "This causes the tonsil to turn, backward, and so allows a better view, of the—of the throat."

"O-w!" a prolonged cry.

"Don't move; I am doing that on purpose." She resumed the discourse: "You see, in this way—"

"Ow! My Doctor!"

"Keep still. I am only spraying your throat." A strong "whistling" sound like a stage storm, then the lecture goes on. "The object is, to make them, well away, gradually, not to, make them burst, as was, formerly the practice. By this method, they come away, in white, or opaque shanks. It is as well."

By the time I had come to the conclusion that some poor girl had called to have her throat attended to and had been taken into the operating-room as an illustration for a lecture. Closing the curtains close, I started quizzing and quietly lay down beside a woman who occupied one end of a long bench in the hall. I had just been told, I, which made me feel queerly on my ability to "make up" appropriately. A woman with a very small waist and extra large shoulders came out of the first room and looked me over.

"Do you wish to see the doctor?" she asked.  
"Yes," I replied, curiously.

"Throat?"

"Yes."

"Come in here," she said, leading the way into the room she had just left. It was a small, uncarpeted hall room, with long benches on one end. The front end, cut off with an iron fence, held a desk and a small apothecary shop. Over the mantel was a black tablet inscribed in commemoration of John D. Jones' gift of the building in 1888. Below it sat a small boy, whose plain face bore the words: "Charity Fund for the Hospital."

"What is your name?" asked the girl behind the desk.

#### THE PRELIMINARY EXAMINATION.

"Norah Simpson," I replied modestly, as she dipped her pen in the ink preparatory to recording my answers.

"Where were you born?"

"Hallebeck."

"New York State?"

"Yes."

"Where do you live?"

"No. 110 West Twenty-fifth street."

"Married or single?"

"Single."

"Present occupation?"

"Making scarfs."

"Ever been here before?"

"No."

All these questions were printed in a small book in which she wrote my answers. Then, marking the book "9, 10," she gave it to me with the card, the side of which was printed in German:

#### METROPOLITAN THROAT HOSPITAL 851 West Thirty-fourth street.

Dr. CLINTON WAGNER's patient.  
NORA SIMPSON No. 8, 10.

MONDAY AND THURSDAY, at 2 o'clock.

Medical Staff:  
Clinton Wagner, M. D., 24 West Fifty-first street.  
William J. Swift, M. D., 40 West Thirtieth street.  
G. B. Hope, M. D., 20 West First street.

Clinical Assistant:  
J. D. Aspinwall, M. D., 22 West Forty-second street.  
John C. Thompson, M. D., 22 West Forty-second street.

"Sit out in the hall, and when the doctor is ready for you I will tell you," she said.

"They have had her in there for an hour," whispered the woman beside me on the bench. "They're experimenting on her so as to teach a young doctor. I wish the old doctor won't go away after my turn. I hate young doctors to leave on me."

I echoed her sentiments.

"What is wrong with the woman?" I asked, her "ouches!" occasionally punctuating our conversation.

"She thinks she has cancer," she whispered. "It's all down here," indicating the middle of the collar-bone, "and it's hard to get at. She suffers awful with it. Hear how bad they have made her voice. It wasn't so husky at first."

"How are the doctors, kind?" I asked.  
"Oh, yes, they're kind enough. Then it doesn't cost anything unless you let 'em know your man a good good wages; then they'd want ter visit your house an' be paid."

More patients were coming. First came a young man, who I should judge from his clothing was in comfortable circumstances. Then a young woman whose gown was so neat that I thought she had mistaken the place; but no, she sat down on the bench opposite. Two more young men, likewise well clad, joined the group. I was the poorest dressed in the hall.

A bell tapped twice and the young woman came from the room to say that the doctor wished to see the new patient first. It was I.

#### A HORRIBLE SITUATION.

Stepping suddenly into the room from the dark hall made the brilliancy of the gas and reflectors

"Hoo-hoo! I am going to do it!"  
"Very well. I want you to do it."  
"If you get sick it won't hurt you. I am going that way on purpose."

The thing goes away down my throat again. I know it is use to beg off. I have half an inclination to laugh and half to box the doctor's ears.

"That tonsil needs a piece cut off," he said, dropping the probing instrument and taking up another whose bright gleam gave me a chill.

I'll do a great deal; I think pathologically, to get a story, but I won't give up half a tonsil. But how to get away. I can't run for the door, and if I object to giving up all claim to a noseless tonsil, he will discover that I am not a bona fide patient.

I look at him in fear and alarm. He takes up a piece of linen. He throws his head-light into my eyes. I am blinded! With a quick movement he catches my tongue and wraps the linen tightly around it. I am by force specimens! Mercy, mercy, will he cut a tonsil out and not allow me a word of explanation?

Many warnings, which my acquaintances have harped at me, time after time, about some day getting caught in my own trap fact like a spectre before me. It's an agonizing thing to be able to think and not to speak in moments like these. Upon disagreeable realizations one always thinks of unpleasant things instead of comedies, the latest jokes and the last minstrel show. I couldn't keep my mind off the doctor and the silver knife, try as I would.

He turns, still holding my tongue—more than I can do myself. I see again; he reaches for the dreaded instrument. I wildly clutch his hands with both mine and pull my tongue free.

"I won't be cut," I cried. "I am too nervous, don't you know. I—I will come again when—when my nerves are better."

"That's all foolishness," he answered, shortly. "You must not give way to your nerves."

"But, somehow, do itately," I pleaded, eagerly. "I am run down. My nerves are very bad to-day. I will come again."

"That's very foolish" (rubbing the knife). "They are no worse to-day than they will be any day."

"Oh, but I sat out there and heard that woman yell, and that has shattered me," I explained.

"I did not hurt that woman. Let me make one more examination." He took a piece of cotton, and wrapping it around a probe, dipped the end into a bottle of dark fluid. He held my head back and ran this up my nose until I could almost feel it touch my brain. It left a burning sensation in my nose and throat, and as he removed it I half choked.

"Spit it out, spit it out," he said. Too late!

"It's gone down," I gasped weakly.

"I can't do anything for you if you are going to act this way." Then writing something in the book, he told me to leave it where I got it, and so I left.

#### TAKING THE HOT BATH.

My mood was anything but cheerful the next day when I started out on my second visit. I had started it and I would persevere. I decided this time to complain of my ear. I had no idea as to the manner of treating such cases, but I felt confident that they could not attempt to amputate half an ear. Anything but cutting for me. This visit was to the West Side German Dispensary, till West Thirty-eighth street. It occupies the parlor floor in a small brick building with a high stoop. No one ever needs the bell, so bring out at last I open the door and walk into the uncarpeted hall, back to a half open glass door. In this room, waiting on the bare benches, are some half dozen men and women. One cornered in a little drug store, and near it a conspicuous sign gave forth this warning:

"None but the poor treated here."

A man in a wet, worn suit sat shivering on a bench. I sat down between him and a woman who had herself and her baby wrapped in one shawl.

"Is the doctor engaged, do you know?" I asked the woman. She had one hand crossed over the other. When I addressed her she started, and into a sobbing movement, for the benefit of her babe.

"Yes, him mit a sick woman."

"Has he been in there long?"

"Yah, not some time already."

"Is your baby sick?"

"Yah, him vas-not mit him's ear."

"Oh, nowwad!" I reply sympathetically. Then, with a harrowing remembrance of my throat experience, I ask cautiously, "How does the doctor treat your baby?"

"Dreat him! Vah es doctoctor him? Yah, yah! Him dakes mine Yood and runs him drough mit his nose to his ear. Mine Yood screams so loud as never vas, und den all der dimes mine doctor he runs it mit mine Yood's ear again some more. Mine gracious! I shant' thin der never vas nothings as bad."

"Do you mean he probbed through the nose to the ear?" I asked in horrified accents.

"Yah, yah! doce do."

No, I did not stay to be probed. I got up and quietly made my way to the door. My breath came with more regularity when I was outside and my heart resumed a more dignified pace.

Over a half million people every year receive free treatment in the New York dispensaries and hospitals. It may be well to state here that dispensaries are maintained by charity. Many bequests are made by private people, and some of the dispensaries have been richly endowed. They are intended only for the use of the worthy poor, but many times are they imposed upon by people well able to pay. For this very reason some of the medical journals have protested against there being so many dispensaries. They claim that treating people who are able to pay robs young

people of their money.

On occasions like these, the girls in the gowns, many novices, often stand by the sides of their sisters. They were seen at displaying the various girls who made an attempt at displaying the various apparel. Tittering, whispering girls, young workmen with bandaged arms or hands, and little boys with large bodies were watching. Everything was as quiet and orderly as in a church. Sometimes one woman would whisper to another. Then a new patient would quietly enter and take a place among us. A continual stream kept going with bottles and boxes in their hands to the drug window. An iron rail prevented crowding. They would stand in their prescriptions and bottles or boxes, as the case called for, and when it was turned moved more quietly out.

At last a man came into the room in a quiet, jerky way and took a stand near a hall door.

"Those to see the doctors come this way," he said, and an attendant helped get on in line.

"What is wrong with you?" he asked the first.

"An aching in my joints," replied the old man in a quavering voice.

"That room," pointing somewhere out in the hall. Then to the next "What is wrong with you?" and so on down the line until it came my turn.

"What is wrong with you?" he inquired.

"My skin is rough," I replied.

"Breaking out?"

"Yes, a little," I answered, stretching the truth a trifle to fit the occasion.

"Room two. Next—What is wrong with you?"

I went into the room indicated. Two old men were waiting there. One sat in a corner in a drooping, despondent way; the other, in the opposite corner, leaned back with a rakish air as if the world pleased him well. He was old, but robust.

I was conscious that he was trying to catch my eye. At last when he did so, he gave a little smile. I was surprised at his audacity and looked again, thinking my sight deceived me. No, he smiled again, and I kept my eyes fixed on the blank wall thereafter.

A good deal after the right hour a young doctor came shouting.

"First," he called, entering a small room at the end. One of the old men went in.

"Have you been here before?"

"Yes, sir," I heard the old man reply.

"Where's your card?"

"Sir?"

"Where's your card? You must bring your card if you want to be treated."

"I forgot it, sir. I will bring it the next time, sir. My leg, sir, is much worse."

"Have you received regular treatment?"

"No, sir; I ave n't been 'ero more'n a month."

"You will never get well if you do not come regularly. Get this prescription filled and apply the salve every night. Good day. Next."

NEVER WASH YOUR FACE WITH SOAP.

The third time he said "Next," I went in. I found this room as bare as the others. Two chairs, one table and a wooden box filled with sawdust, for the use of wood imbibitions.

"Have you ever been here before?" the doctor asked, and when I answered in the negative he asked my name, address and occupation, all of which was written in a large book on the table before him.

"What are you?"

"My face gets rough when I wash," I replied.

"Do you wash?"

"Yes."

"Well, no young lady can have a good complexion and use soap. It ruins the skin."

"But how else will I keep clean?" I asked.

"Soak your face in hot water and rub with a coarse towel. I keep clean and I have not need soap for eight years." Take this prescription.

"I will do as you say. I will bring it back next week. Always bring your own box for it, you know—and every night, before retiring, bathe your face in hot water—as hot as you can stand, then rub this salve well into your skin. In a short time you will have a nice complexion. Come back next week. I may have to put you under other treatment. Always bring this card with you."

#### NORTHWESTERN DISPENSARY,

ALWAYS BRING THIS WITH YOU.

Come at 2 o'clock.

DISORDERS OF THE SKIN.

MONDAY, WEDNESDAY AND FRIDAY.

No. 76.

Date, Nov. 26.

Doctor: S. J. O'NEIL, 421 E. 88.

Keep this clean. Do not roll or break it.

I went to the drug department and handing the man the prescription asked what it would cost.

"Ten cents," he replied. "Where's your box?"

"I have none to-day. I'll bring it back tomorrow. Do you ever charge any more for other prescriptions?"

"Certainly not. All prescriptions are 10 cents each."

#### HOW THE DRUGGISTS GET RICH.

Hoping to gain some estimate of what druggists' profits are, I decided to have the prescriptions filled at an independent drug store. Dispensaries fill all prescriptions for 10 cents and yet they are said to clear all expenses by their drug department alone, and make a profit. What becomes of this profit? Whether it returns to the original charity fund?